



TERMS AND CONDITIONS

HAND CLOUD, S.A. DE C.V.

Welcome to the website www.handcloud.com (the “Website”), operated by Hand Cloud, S.A. de C.V. (“HANDCLOUD”).

By accessing or using the Website, you agree to these Terms and Conditions (the “Terms and Conditions”).

HANDCLOUD may modify these Terms and Conditions at any time. Any modifications shall become effective upon their publication on the Website.

1. Identity of the Owner

This Website www.handcloud.com is operated by HANDCLOUD, a company duly incorporated under the laws of the United Mexican States.

Access to and use of the Website confers the status of user (the “User”) and implies full and unconditional acceptance of these Terms and Conditions.

2. Purpose of the Website

The Website is intended to:

- Provide information about HANDCLOUD’s services, solutions, and experience.
- Facilitate contact requests for additional information.
- Allow the submission of information for recruitment and selection processes.

The content of the Website does not constitute a binding offer, definitive commercial proposal, nor does it create any contractual relationship by the mere use thereof.

3. Use of the Website

The User agrees to use the Website lawfully and in accordance with applicable legislation and shall refrain from:

- Using the Website for unlawful or fraudulent purposes.
- Introducing viruses, malware, or any malicious code.
- Attempting to gain unauthorized access to systems, databases, or servers related to the Website.
- Altering, damaging, or interfering with the operation of the Website.



- Reproducing or exploiting the content for commercial purposes without authorization.

HANDCLOUD may restrict or suspend access to the Website in the event of improper use.

4. Intellectual Property

All content available on the Website, including but not limited to:

- Trademarks
- Logos
- Trade names
- Texts
- Images
- Graphic design
- Source code
- Audiovisual material

Is the property of HANDCLOUD or is lawfully licensed and is protected under Mexican intellectual property laws.

Reproduction, distribution, modification, or use without prior written authorization from HANDCLOUD is strictly prohibited.

5. Information Provided by the User

The Website may allow the submission of information through contact forms or job applications.

The User represents that the information provided:

- Is true and accurate;
- Belongs to the User or that the User has authorization to share it;
- Does not infringe upon third-party rights.

The processing of personal data is governed by the Privacy Notice published on the Website.

The submission of information through the Website does not constitute an offer, acceptance, binding proposal, nor does it create any obligation for HANDCLOUD to enter into any contract, establish any commercial, professional, or employment relationship, or to follow up or respond to the User.



The User acknowledges that by providing their contact information through the Website, including mobile phone number and email address, HANDCLOUD may use such information as a means of contact to send communications related to its services, including, without limitation, phone calls, text messages (SMS), and instant messaging services, provided that the User has given prior, free, express, and informed consent through the corresponding opt-in mechanisms.

HANDCLOUD will not sell or share the User's mobile information or personal data with third parties, affiliates, or partners for marketing or promotional purposes. The use of such information shall be strictly limited to the provision of services, handling of requests, and communications related to the relationship that may be established with the User. In the event it is necessary to share information with third parties for the provision of services, this will only be done under agreements that ensure confidentiality and proper handling of personal data. Under no circumstances will mobile information be used by third parties for advertising or promotional purposes.

6. Recruitment Processes

The submission of information or documentation to participate in recruitment processes does not constitute a job offer, promise of employment, nor does it create any employment or other relationship with HANDCLOUD. Participation in such processes shall be evaluated in accordance with the company's internal criteria, and HANDCLOUD reserves the right to contact exclusively those candidates who, in its sole discretion, meet the profile and requirements of the corresponding position.

7. Third-Party Websites

The Website may contain links to third-party websites.

HANDCLOUD does not control and is not responsible for:

- The content of such websites;
- Their privacy policies;
- Their availability or operation.

Access to such links is at the User's sole responsibility.

8. Limitation of Liability

The User acknowledges that use of the Website is at their own risk.

HANDCLOUD does not guarantee that:



- The Website will be free from errors or interruptions;
- The information will be permanently updated;
- The Website will be free from viruses or harmful components.

In no event shall HANDCLOUD be liable for any direct, indirect, incidental, or consequential damage arising from the use or inability to use the Website.

9. Modifications

HANDCLOUD reserves the right to modify these Terms and Conditions at any time. Any modifications shall become effective upon their publication on the Website.

10. Contact

If you have any questions regarding these Terms and Conditions, you may contact HANDCLOUD through the contact channels available on the Website www.handcloud.com.

For any matters related to the processing of personal data, please refer to the corresponding Privacy Notice, also available on the Website.

11. Governing Law and Jurisdiction

These Terms and Conditions shall be governed by the laws of the United Mexican States.

For interpretation and enforcement hereof, the parties submit to the jurisdiction of the competent courts of the city of Guadalajara, Jalisco, expressly waiving any other jurisdiction that may correspond to them by reason of their present or future domicile.